



340Basics

Integration Package

athenahealth, Inc.

Last Updated: March 2020

1. Integration overview

This interface supports the integration with 340Basics. With this integration, your organization can enable reporting for the 340B program.

Enter information in tables 1 and 2. You’re required to enter contact information for a project business contact and project interface contact in table 2; enter the remaining information to the best of your ability.

Table - General information

|  |  |
| --- | --- |
|  | Details |
| athenahealth practice context ID |  |
| athenahealth Interface Project Engineer name |  |
| athenahealth Interface Project Engineer contact information |  |
| Event number (provided by Interface Project Engineer for internal athenahealth tracking) |  |

Table - Contact information

|  |  |  |
| --- | --- | --- |
| Role | Responsibility | Contact information |
| Project business contact | Responsible for overall success of the project | Name: |
| Phone: |
| Email: |
| Project interface contact | Interface expert, responsible for continuing interface support | Name: |
| Phone: |
| Email: |
| Project IT contact | Networking and security expert, responsible for overall connectivity | Name: |
| Phone: |
| Email: |
| Vendor contact #1 | Role: | Name: |
| Phone: |
| Email: |
| Vendor contact #2 | Role: | Name: |
| Phone: |
| Email: |

1. Technical overview

Review the information in table 3

Table - Technical overview

|  |  |
| --- | --- |
|  | Details |
| Third-party vendor system | 340Basics |
| Integration use case | 340B Drug Discount Program Reporting |
| Schematic |  |
| Interface type | Outbound Appointments |
| Workflow Scenarios | |  |  | | --- | --- | | **System** | **Action** | | **athenaNet** | **Patient is registered in athenaNet & appointment is scheduled** | | **athenaNet** | **Patient is checked-in to athenaNet and an S14 message is triggered to 340Basics** | | **340Basics** | **Uses the data to determine eligibility and support 340B reporting** | |
| Format | HL7 Messages |
| Direction of data transfer | 🡺 Outbound from athenaNet to 340Basics |
| Frequency of data transfer | Real time |
| HL7 message types | * Outbound from athenaNet: Check-In Appointment (SIU S14) Messages |
| Connectivity | Global VPN |

Scoping Process

1. **Review:**

Please read this package and complete all form fields and checkboxes to the best of your ability. Many of the fields have been pre-filled for your convenience as this is a pre-scoped standard interface.

Note: If there is a customization request during the implementation process clients are subject to a fee. If there is a request to customize post go-live, your practice will need to request a new custom interface, which will be subject to pricing.

1. **Approve:**

When this document is completed to your satisfaction, please approve the scope of the interface by typing your name below.

Scope Approval

I,      , agree to the interface design as described here in this document.

Date:

Go-Live Authorization Form

## About This Form

In order to move new interface functionality into your athenahealth production environment, you must review and complete this form. It should be understood that additional changes to the scope of the interface once moved into production will involve separate project work.

|  |  |
| --- | --- |
| athenaNet Practice ID |  |
| athenahealth Event Number |  |
| Interface Name/Modification Description |  |
| Use Case Description |  |

## Interfaces Not Requiring Testing

Although some interface work does not require testing, you must still authorize the Go Live of the interface before it can be built in athenaNet Production.

The following classes of interfaces do not require testing, as there are no options in the design of the interface, and the interface has already been tested by athenahealth:

* Data Warehouse Feed
* File System Link
* Inbound Claim Attachments
* Outbound Automated Reports
* Some standardized interfaces with specific trading partners

## Interface Testing

To ensure the new interface functionality is working as expected, we recommend that you perform validation in the testing environment. In general, testing involves taking an action in one system and reviewing the outcome on the other system. At a minimum, it is recommended to test each interface subscription or trigger as outlined in the Interface Workflow section of the associated Interface Scoping Questionnaire (ISQ).

## Post Go-Live Support

To contact athenahealth for help or support post go-live, the following resources are available:

1 Integration Monitoring: [IntegrationMonitoringRequests@athenahealth.com](mailto:IntegrationMonitoringRequests@athenahealth.com)

Additionally, it is **required** to provide support contact information for the client and trading partner for use by athenahealth interface support. When possible, general support hotlines and email address are preferred.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Name | Company | Title | Office Phone | Mobile Phone | Email |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

## Interface Go-Live Signoff

Reference is made to the Athenahealth services agreement (the “Agreement”) entered into by and between athenahealth, Inc. (“Athena”) and the client set forth on the signature page below (“Client”, “you” or “your”). In order to move your interface (or interface change requiring testing) (the “Interface”) into your athenaNet production environment, you must sign off on the functionality of the Interface by execution of this Go Live Authorization Form. Client agrees to fully cooperate with Athena and provide all assistance reasonably necessary for Athena to create, implement and maintain the Interfaces. Client acknowledges that Athena’s performance is contingent on Client’s timely and effective performance of its obligations and understands that the operability of the Interfaces depends on Client’s ability to maintain its own equipment and functionality. Client has obtained or will obtain all consents, licenses, and waivers and has fulfilled all legal obligations that are necessary to allow Athena to create, implement and maintain the Interfaces. It should be understood that additional changes to the scope of the Interface once loaded into athenaNet production will involve additional project work and potentially incur additional costs. In addition, Client acknowledges that moving the Interface to athenaNet production environment may require changes to athenaNet practice settings and in connection with this Go-Live Authorization Form authorizes all required changes in athenaNet.

Upon receipt of this signed form, Athena requires a minimum of 2 business days to move your interface live.

The terms of this Go Live Authorization Form are hereby incorporated into the Agreement and shall become effective upon Client’s signature below. By signing below, Client acknowledges that it is satisfied with the functionality of the Interface set forth below and Client authorizes Athena to enable such Interface to be deployed to athenaNet production.

CLIENT:

By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Print Name:

Position:

Date: