

you're focused on driving health and business outcomes. we make data access and analysis easier, to support your goals.

athenahealth Data View provides on-demand access to a secure data store hosted in the cloud that is optimized for analytics and bulk data extraction. Data View includes financial and clinical data extracted from athenaOne, including but not limited to lab results, diagnosis codes, appointments, claim denial reasons, and work RVUs.

Simple, efficient data access

Data View provides direct access to the suite of athenaOne data. The cloud-based data store automatically refreshes nightly, enabling a single view of athenaOne data for complex provider organizations that may have a mix of owned and affiliated practices and for third-party health IT and analytics organizations who are partnered with athenaOne clients.

Flexibility to explore data and format it as you wish

Use SQL to query your data and produce outputs directly within Data View's browser-based SQL editor, offering you the option of manipulating your data without the need for additional business intelligence tools or enterprise data warehouse. You can also easily connect a business intelligence tool or data warehouse directly to the backend of our data store. Data View works with the standard database connectors (e.g., ODBC, JDBC, Python). Data View makes it easy to analyze your data, no matter your organization's setup.

Infrastructure and data structure optimized for analytics

Data View leverages a best-in-class, massively parallel processing database called Snowflake, which is highly scalable, secure, and fully HIPAA compliant. The data is structured in a manner that enables ease-of-analysis, without sacrificing flexibility. This structure is well-documented (Entity Relationship Diagram, table and column metadata) and readily available. The Data View product development team also regularly contributes to a query library on the athenahealth client Success Community; these queries accelerate time to value for customers who are looking to answer common business questions.

Common data exploration use cases:

- Analyze patient populations and proactively close care gaps.
- Manage reporting for government bonus programs and shared risk contracts.
- Forecast schedule density and run retroactive reports.
- Deliver insights that support the pursuit of alternative payment models.

Need additional support?

athenahealth's Consulting Services can help you further automate and streamline your reporting processes. Our team can build a customized analytics solution for your organization, including bringing in external data to combine with Data View. We can assist with report development, data mapping, data validation, and distribution to your users.

Why athenahealth

athenahealth delivers the industry's most adaptable, network-enabled service, designed to scale easily with business needs and keep practices on top of industry changes and focused on patient care with a combination of:

Proven expertise that delivers an unparalleled customer experience, and can help improve clinical and financial outcomes.

Modern, nimble technology that keeps up with the pace of change.

An open, connected network that ensures our customers always have access to the best solutions and the right information.

Insights from the network that grow richer and more actionable with every provider who joins the platform.

The scale and scope to support our customers and improve performance

160,000+ providers

on our network across all specialties¹

Approximately 40% of U.S. population

served by providers on athenahealth¹

Over 2 billion data transactions

per month²

900+ clinical documents

processed, on average, per provider per month²

660+ million automated patient messages

delivered per year³

athenaOne

athenaClinicals®

Our network-enabled EHR service organizes the moment of care to help providers maximize their clinical productivity and spend more time with patients.

athenaCommunicator®

Our network-enabled patient engagement service delights patients with an improved experience and engages them more fully in their own care—all while eliminating unnecessary practice work.

athenaCollector®

Our network-enabled practice management service provides scheduling, patient registration, and reporting capabilities, all while simplifying how you get paid.

athenahealth Platform Services

athenahealth Platform Services empower organizations to rapidly connect proprietary and third-party applications to our platform, so each organization can create a tailored health IT system with differentiated clinical and patient user experiences.

Find out more. Call 800.981.5084 or visit us at athenahealth.com/solutions/platform-services

¹Based on athenaOne and athenaFlex data as of Q1 2020.

²Based on athenaOne network data as of Q2 2020.

³Based on athenaOne network data as of Q1 2020.