

our plan for Windows 7 support

After January 14, 2020, [Microsoft will no longer provide mainstream security updates or support for devices running Windows 7.](#)

Security

After Windows 7's mainstream End of Support, Microsoft will offer paid Windows 7 Extended Security Updates (ESU) past the extended support end date and [through January 2023](#). You should consult with your internal legal and security departments to evaluate whether, with or without paying for Microsoft's Extended Security Updates, continued use of Windows 7, any Windows 7 device, or any device on the same network complies with your internal policies and procedures and all applicable laws.

Compatibility

Prior versions of Windows, including both Windows 7 and Windows 8.1, [have limited support when running on new processors and chipsets](#) from manufacturers like Intel, AMD, NVIDIA, and Qualcomm. A device may not be able to run prior versions of Windows if the device hardware is incompatible, lacks current drivers, or is otherwise outside the original equipment manufacturers (OEM) support period. Additionally, many commonly used hardware and software vendors for mission-critical medical devices and applications may no longer support or develop for Windows 7.

The bottom line

athenahealth does not block athenaNet access via operating system, so you will be able to continue using Windows 7 past January 14, 2020. However, you are ultimately responsible for the performance, security, and stability of athenahealth products and services on devices running Windows 7 past this date.

For more information, please review the [athenaNet Technical Requirements](#).